

# CAPABILITY STATEMENT







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### **OUR TEAM**

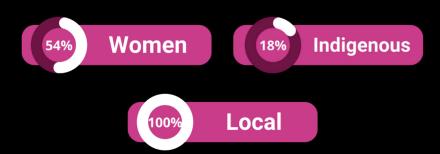
Our team is made up of a diverse group of individuals who bring a range of skills and experience to the table. From truck drivers to heavy machinery operators, our team is dedicated to providing topnotch service to our clients.

We pride ourselves on our strong work ethic, attention to detail, and commitment to safety. Each member of our team plays a crucial role in the success of our business, and we value the contributions of every individual.

At NLA Logistics, we believe in supporting and empowering our team members to reach their full potential. We provide ongoing training and development opportunities to ensure that our team stays up-to-date with the latest industry standards and best practices.

Together, our team at NLA Logistics works seamlessly to deliver exceptional service to our clients. We take pride in our work and are dedicated to exceeding our clients' expectations on every project. We look forward to continuing to grow and expand our business in the years to come, and we are grateful for the support of our clients, contractors, and team members who make it all possible.

As of January 2024, NLA Logistics staff are:







### **NLA CAPABILITIES**

NLA Logistics offers a diverse range of plant and equipment services, specializing in Tippers and Live Bottom trucks. Our fleet includes Excavators, Drill Rigs, Water Carts, and Skid Steers in addition to our Tippers and Live Bottom trucks.

Our Live Bottom trucks are ideal for projects with overhead obstructions or uneven terrain, as they feature a conveyor belt for unloading, eliminating the risk of hitting powerlines or structures. These trucks also reduce the likelihood of roll overs during unloading.

In addition to our equipment services, we offer material solutions such as various quarry products and type A fill for import, as well as tipping options for exporting materials. Partner with us for reliable and efficient plant and equipment services tailored to your project needs.



Over 2,000,000 tons of fill moved with over 1,500,000 ton recycled every year



Every day we offer work to over 100 Small Australian Owned Businesses



We are committed to Diversity and support of minority groups throughout the supply chain









### **OUR COMMITMENT**

NLA Logistics is dedicated to providing superior solutions to our clients in a safe, efficient, and sustainable manner. We achieve this by leveraging our high-quality personnel and resources.

Key competencies include:

**Professionalism:** Our team is adept at self-management, ethical behavior, taking responsibility, problem-solving, and showing initiative.

**Communication:** We excel in advocacy, negotiation, written and verbal communication, and interpersonal skills.

**Leadership and Teamwork:** Our ability to lead effectively and work collaboratively with others, managing conflict and fostering team morale.

**Resources, Assets, and Sustainability:** We maximize the use of financial resources, assets, and equipment, while also focusing on building organizational assets and sustainability.

**Service Delivery:** We work closely with clients, utilizing various service delivery models, maintaining client awareness, and ensuring client dignity and confidentiality.

**Project Management:** We excel in managing programs, campaigns, projects, and contracts, as well as developing and implementing policies for work practices.

**Change and Responsiveness:** We adapt to change and emerging trends through skills development, technology utilization, and innovative work practices.

**Governance and Compliance:** We adhere to systems and processes that implement strategic plans, managing quality, risk, occupational health and safety, and legislative compliance effectively.

### **BUSINESS OBJECTIVES AND VALUES**

The following identifies and defines NLA Logistics' Capability Framework, Business Objectives and Values Framework

#### **Personal Attributes:**

NLA Logistics key personal attributes include resilience, flexibility and adaptability, self-awareness, outcomes thinking, working collaboratively, and Inclusion.

#### **Meaningful outcomes:**

NLA Logistics possesses capabilities that allow for the identification and definition of meaningful outcomes. This includes expertise in strategic planning, partnering and co-creation, innovation, continuous improvement, and maintaining a future focus.

#### **Enabling delivery:**

This involves having the capabilities to develop and deliver effective solutions, including critical thinking and problem solving skills, project delivery expertise, and a strong understanding of business and commercial considerations.

### **Authentic relationships:**

Building strong external relationships requires a set of capabilities that focus on authenticity and genuine connections. These include interpersonal skills, stakeholder engagement, client focus, resource mobilization, and knowledge management for business continuity.



## **COMPLETED PROJECTS**

#### **Basement Excavations:**

**EVA - Elsternwick Village Apartments:** 

233 -247 Glen Huntly Rd Elsternwick 35,000m3

13 - 15 Chesterville Rd Cheltenham 25,000m3

#### **Carnegie Place:**

287 Neerim Rd Carnegie 20,000m3

### **Matilda Apartments:**

1-5 Maude St Cheltenham 15,000m3



### **Resurfacing works at Melbourne Airport for Fulton Hogan:**





### **Perilya - Broken Hill Mine**



Monash Freeway Duplication, Western Treatment Plant, Suburban Rail Loop & Various Road Duplications & Upgrades throughout Melbourne including Hall Road, Epping Road and Pakenham Road Upgrades





### Level Crossing Removal Projects

Dandenong LXRP
Hallam LXRP
Glen Huntly LXRP
Chelsea LXRP
Keon Parade LXRP
Calder Park LXRP
Pakenham LXRP

### **NLA TESTIMONIALS**

At NLA Logistics, we pride ourselves on delivering top-notch service and exceeding customer expectations. We are committed to providing the best possible experience for our customers, and our testimonials showcase the trust and positive impact we have made on the businesses we work with!



"Since meeting Nicole in early 2023 and moving into using NLA for our product transport, my job has become a lot easier. Trucks are a massive part of all our civil work. It's always stressful driving into work on a massive job wondering how many of your booked trucks are going to show up.

99 percent of the time, all our allocated bookings are there and on channel, except for the occasional break down which is uncontrollable.

When there is a problem, I call our fantastic rep Michelle and it is sorted straight away. ACA love the working relationship with NLA and look forward to further partnership on major projects for years to come."



"Nicole and her team at NLA Logistics have shown unwavering dedication and resilience in their pursuit of excellence over the past year. Their commitment to empowering Indigenous businesses and fostering a supportive, inclusive environment is truly commendable.

They have not only achieved remarkable milestones within their own organization but have also played a pivotal role in the growth and development of Indigenous businesses within our community.

NLA Logistics' focus on providing training, skills development, and economic opportunities to Indigenous subcontractors reflects their leadership in the business community. This support has not only led to significant economic empowerment but has also forged deep connections within the community. The compassion and encouragement demonstrated by Nicole and her team are exemplary, setting a high standard for leadership in our region.

In our collaborative projects with NLA Logistics, we have witnessed their unwavering commitment to inclusivity, diversity, and the empowerment of Indigenous women in the business world. Their achievements have resonated beyond their business, creating ripples of positive change and influence throughout the community."

### **NLA CLIENTS**

At NLA Logistics, we're proud to have had the privilege of working with a diverse range of esteemed clients. Our clients trust us to handle their logistics needs, and we're committed to delivering exceptional service, reliability, and results. Below are some of the notable clients we've had the pleasure of working with:





























